

Engineering

Engineering claims present a challenge to insurers to find rapid solutions to complex challenges involving causation, policy coverage and loss mitigation.

Vericlam's experienced engineering adjusters combine technical and insurance expertise with a pragmatic approach that delivers the best outcomes for all involved in the claim.



Combined Technical and Insurance Knowledge

Our team of engineers and adjusters have over 100 years of both the technical engineering and insurance knowledge to deal with all aspects of the claim. This enables speed and clarity in communication and decision making and avoids unnecessary questions and delays.

We quickly identify the critical issues and work collaboratively with all stakeholders to find the best outcome and how the insurance cover supports this.

Technology

Claims involve complex machinery and support infrastructure and can be difficult to visualise. Using secure remote video technology we are able to provide insurers with narrated video footage of the claim, with specific areas of interest highlighted with notes attached. The video provides also GPS, time and date validation for audit purposes.

We can provide live streaming and two-way conversations where required, or upload videos and notes to a secure portal for client access.

Our technology provides customers with a much richer understanding of the loss and can also be used as part of future risk improvement considerations.

Responsibility

Claims are handled by one adjuster, in conjunction with a Business Interruption specialist if required, from start to finish and you will always be able to reach them to discuss the claim. Our adjusters are empowered to make decisions and to do the right thing at the right time.

We provide a personal service that ensures not only a better experience for all involved, but also an efficient and effective way of achieving the best outcomes for the claim.

Services

- Loss adjusting
- Specialist causation enquiries
- Expert witness
- Risk surveys

Sectors

- Renewable energy
- Manufacturing
- Chemical engineering
- Power and energy

Claims Support App

There is never a good time for a loss to occur but when it does, we provide immediate and personalised access to our expertise via our Claims Support App.

Designed in conjunction with risk managers and providing a branded and bespoke set of guidance and contacts for each client, our App is unique in the insurance sector and contributes to our market leading personal service approach.

Full Spectrum Expertise

Engineering losses may be part of a wider-scale claim and as part of Vericclaim, our adjusters have access to expertise across a range of loss adjusting disciplines including:

- Major loss
- Property
- Business interruption
- Liability
- Construction

Whatever the loss, we approach it with the same ethos of a personal service delivered by skilled and experienced adjusters.



To learn more about our services, please contact:

David Dimelow HNC, BEng (Hons), CEng, MIMechE, MBA
Director, Head of International Engineering

T: +44 (0)115 684 8623 | **M:** +44 (0)7823 351265 | **E:** ddimelow@vericclaim.co.uk

Vericclaim UK Ltd
1 Alie Street
London, E1 8DE

+44 (0)207 709 4040
www.vericclaim.co.uk