

» vericlam
a sedgwick company

Pan European Real Estate coverage



At the heart of a global network

Through our membership of the global vrs Adjusters organisation, Vericclaim provides clients with a leading technical claims and customer service capability specifically for pan European real estate programmes.

Our service is led by our London-based team and our UK philosophy of strong personal accountability is mirrored by our partners across 143 territories worldwide. Within our member firms, designated individuals have personal responsibility for claims in their own country and they work in partnership with our London team to deliver the best service to clients.

Our Expertise

We recognise and are experienced in the challenges of communication which overseas programmes can generate. We invest time and provide UK-based leadership to ensure our service is aligned to each programmes requirements. With Vericclaim you gain:

- London based European co-ordination, Helpdesk and MI team to rigorously manage the overseas claims service
- One technical focal point – a UK designated account director for each client across all territories
- Personal accountability by UK and overseas staff
- Access to technical experts with a deep understanding of pan European real estate claims handling and the value of relationships
- A consistency of approach across territories
- Management Information (MI) from one central claims system.

Our Service

Customer focus is at the heart of our business model and claims handling philosophy. We replicate this approach for our overseas business. We provide:

- Claims notification on a local territory or UK basis via our dedicated real estate team in London
- Agreed service standards and target response times for claims including performance reviews at claims review meetings
- Access to our services on a 24/7 basis across Europe
- An imaginative and commercial approach to claim resolution, with a focus on prompt settlement and the proper management of cash flow
- Commercially astute and highly skilled loss adjusters familiar with the pan European real estate market (Property, BI and Liability)
- Desktop claims handling services across Europe where required for transactional claims handling or support to preferred TPA claims handling operations
- Added value services for clients, property managers, brokers and insurers
- Detailed MI from one claims system to support performance analysis or risk management activity.

Global Best Practice

Pan European real estate clients can always expect:

- Best practice principles applied at all times – both technical and account management led from London
- Professional, consistent, bespoke and cost-effective local loss adjusting and claims management services
- Full compliance with local laws and customs to facilitate fair and timely claims settlement.

Vericlaim in Europe

Complete coverage across all territories with established and respected loss adjusting and associated claims management activities to service all aspects of real estate claims.

IRELAND

OSG Vericlaim
www.osg.ie
ireland@vrsadjusters.com

Head Office in Dublin with local offices across the country. Purchased by the Vericlaim parent company (Sedgwick) in 2016.

UNITED KINGDOM

Vericlaim UK Ltd
www.vericlaim.co.uk
united-kingdom@vrsadjusters.com

Head Office in London with full UK coverage via regional office network. Home of the Vericlaim Real Estate helpdesk and focal point / MI delivery.

FRANCE

vrs vering
www.vering.fr
france@vrsadjusters.com

Head office in Paris supported by local offices in all regions. Also services Monaco and Corsica.

SPAIN

vrs RTS
www.rtsgrupo.com
spain@vrsadjusters.com

Head office in Madrid and a local office network across Spain. Also services Portugal and Latin America.

NETHERLANDS

vrs CED claimexperts
www.ced-europe.nl
netherlands@vrsadjusters.com

Head office in Capelle aan den IJssel with local offices in key locations. Also services Belgium.

BELGIUM

vrs CED ARBIS
www.ced-europe.nl
belgium@vrsadjusters.com

Head office in Diegem with a local office network. Also services Luxembourg.

ITALY

vrs Cincotti S.r.l.
www.cincotti.com
italy@vrsadjusters.com

Head office in Milan supported by additional local offices. Also services San Marino, Sardinia and Sicily.

THE NORDICS

vrs PACE
www.pace.se
sweden@vrsadjusters.com

vrs PACE services all of Scandinavia from a head office in Lund. The network services Sweden, Norway, Finland, Denmark, Iceland, Latvia, Lithuania and Estonia.

GERMANY

vrs Gielisch GmbH
www.gielisch.de
germany@vrsadjusters.com

Head office in Dusseldorf with local offices throughout Germany. Also services Poland and Hungary.

POLAND

vrs Gielisch (Polska) Sp.z.o.o.
www.gielisch.de
poland@vrsadjusters.com

Head office in Wroclaw and part of the vrs Gielisch organisation.

CENTRAL EUROPE

vrs SSP GmbH
www.vrs-ssp.com
austria@vrsadjusters.com

Head Office in Linz-Leonding with local offices in Austria and other territories to coordinate claims for Bosnia & Herzegovina, Bulgaria, Czech Republic, Croatia, Lichtenstein, Kosovo, Romania, Serbia, Slovenia and the Slovak Republic.

GREECE

vrs Experteam Ltd
www.experteam.gr
greece@vrsadjusters.com

Head Office in Athens supported by local offices including Crete. Also covers Albania, Macedonia and Montenegro.

TURKEY

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turkey@vrsadjusters.com

Head Office in Istanbul with a local office network across the country. Also services Azerbaijan, Georgia and Armenia.



For more information on our European network please contact:



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Vericclaim UK Ltd is a firm of Chartered Loss Adjusters and independent claim specialists who operate under a Royal Charter to investigate, negotiate and agree on the conclusion of insurance and other claims on behalf of insurers and policyholders. Our professional staff are also individual members of the Chartered Institute of Loss Adjusters (CILA). Our activities are regulated by the requirements of CILA's Charter and Code of Professional Conduct and also indirectly by the Financial Conduct Authority (FCA). If you have a complaint that is not dealt with to your satisfaction by the person responsible for your claim, please refer the matter in the first instance to their branch manager.